

## II. CAF-GEF Project Accountability Mechanism

### II.1. Introduction

Accountability is an important aspect of governance and entails actions being at monitoring the behavior of organizations through information dissemination, public participation, reporting monitoring and evaluation. The accountability concept has a particular relevance in the context of environmental and social aspects and has become important for international organizations and civil society as it helps enhance the outcome of resource allocation decisions. Accountability further entails efforts to improve citizen awareness and the use of more transparent conventional mechanisms and an active citizen involvement.

The adoption and application of environmental and social standards requires processes to ensure that the associated policies and procedures are properly implemented, and the project-affected persons and communities have mechanisms to participate in the implementation of standards. Compliance and grievance resolution processes associated environmental and social safeguard policies help ensure effective successful development outcomes.

### II.2 Definitions

*Accountability Mechanism* refers to both problem solving process and compliance review process

*Affected Persons* refers to individuals or groups who are or may be affected by a CAF-GEF financed project as defined in the CAF-GEF Project Environmental and Social Standards.

*Assessment* refers to the evaluation of an allegation to determine its credibility, materiality and verifiability. All allegations are assessed to determine whether there is a legitimate basis to register, find eligible, and warrant an investigation.

*Compliance Review Process* refers to the process of assessing Complaints alleging non-compliance in a CAF-GEF financed project with the CAF-GEF Environmental and Social Safeguards (2020) in an independent, transparent, fair, accessible, and effective manner.

*Complainant* refers to the person or group of persons making an allegation related to potential issues of non-compliance in CAF-GEF financed projects regarding the CAF-GEF Environmental and Social Safeguards (2020) or any specific environmental and social commitments related to these safeguards in a CAF-GEF financed project, and subject to the specific eligibility of who may file a complaint under the GEF-CAF Project Accountability Mechanism.

*Complaint* refers to an explicit communication of a grievance, dispute or non-compliance to the party that the aggrieved party believes to be responsible, and/or to others.

*Dispute* refers to a disagreement between two or more parties about an issue or situation.

*Grievance* refers to the perception of a party (individual, group or organization) that it has been unjustly treated or harmed, or faces risk of unjust treatment or harm by another party.

*Investigation* refers to the inquiry and examination of evidence to objectively determine the facts following the receipt of an allegation and a positive determination of eligibility.

*Problem Solving Process* refers to the process of accepting and addressing Complaints alleging grievances or

disputes in a CAF-GEF financed project related to environmental and social impacts, as defined in the CAF-GEF Project Environmental and Social Safeguards (2020), in an independent, transparent, fair, accessible, and effective manner.

### II.III. Objectives

This CAF-GEF Project Accountability Mechanism is designed to strengthen transparency and institutional responsibility processes and to foster greater public accountability related to CAF-GEF financed projects and CAF-GEF Project Environmental and Social Safeguards. The CAF-GEF Project Accountability Mechanism has been established to assess and review complaints about CAF-GEF financed projects by providing people potentially adversely affected by a CAF-GEF financed project an independent mechanism whereby requesting CAF to comply with all its CAF-GEF Project Environmental and Social Safeguards and associated procedures.

The CAF-GEF Accountability Mechanism is designed to:

- Identify potential breaches of CAF-GEF Project Environmental and Social Safeguard policies and procedures related to the identification, management and monitoring of environmental and social risks and impacts
- Be independent, transparent and effective
- Be accessible and broadly advertised to stakeholders
- Keep Complainants abreast of progress with cases brought forward
- Maintain records on all cases and issues brought forward for review, with due regard for the confidentiality of Complainants' identity and of information
- Takes appropriate and timely measures to minimize the risk of retaliation to Complainants.

The CAF-GEF Accountability Mechanism consists of two functions (components): Problem Solving and Compliance Review. The problem-solving function will be carried out where problem-solving methods may contribute to resolve issues underlying the complaints, grievances or disputes. The compliance review function will be used to assess compliance in a CAF-GEF financed project with applicable CAF-GEF Project Environmental and Social Safeguards.

The Problem Solving function is intended to supplement proactive stakeholder engagement and grievance redress mechanisms established in CAF-GEF financed project which has measures, as required in CAF-GEF Project Environmental and Social Safeguard S01. These mechanism provide for project affected people and stakeholder participation, help protect locally-affected communities and, in particular women and disadvantaged and vulnerable groups from project-related environmental and social impacts, and provide a grievance redress mechanism.

### II.IV. Scope

The CAF-GEF Projects Accountability Mechanism only applies to potential issues of non-compliance in CAF-GEF financed projects regarding the CAF-GEF Project Environmental and Social Safeguards (2020) or any specific environmental and social commitments related to these safeguards in a CAF-GEF financed project; and subject to the specific eligibility of who may file a complaint (see section II.V.2).

The following matters are out of the scope and obligations of the CAF-GEF Projects Accountability Mechanism:

- (a) CAF-GEF Project administrative, procurement, fraud or corruption matters. These subjects are handled by a different area within CAF.
- (b) Judicial matters.
- (c) Any complaint that is filed fraudulently, for malicious purposes, or anonymous complaints.

- (d) Complaints that neither implicitly nor explicitly raise issues of potential non-compliance with CAF-GEF Project Environmental and Social Safeguards and commitments in a specific CAF-GEF financed project.
- (e) Subjects over which the CAF-GEF Projects Accountability Mechanism has carried out up to a recommendation or decision after having dealt with it, unless justified admissible new evidence is presented or justifiable new circumstances are explained.
- (f) Actions that are the exclusive responsibility of others, including the CAF-GEF project proponent, and where no action or omission on the part of CAF is involved.
- (g) The suitability or inappropriateness of CAF-GEF Project Environmental and Social Safeguards and procedures.
- (h) Supposed human rights violations, other than those involving social and economic rights claiming any action or omission on the part of the CAF as established in the CAF-GEF Project Environmental and Social Safeguards.
- (i) Complaint filed 12 or more months after the end of the CAF-GEF involved project closing.

The CAF-GEF Projects Accountability Mechanism is only applicable to CAF-GEF financed projects as of July 6/2021. For all other CAF-GEF financed projects, the Accountability and Grievance System in the Environmental and Social Safeguards for CAF/GEF Projects Manual (2015) shall apply.

## II.V. Procedures

Principles that will govern the CAF-GEF Projects Accountability Mechanism, as identified by the United Nations, will include:

- (a) Legitimate. Clear and transparent governance structures should be embodied.
- (b) Accessible. The mechanism shall be disclosed to all those wishing to having access to it, in a clear and understandable language.
- (c) Predictable. The mechanism shall provide a clear and well-known procedure in terms of processes and outcomes the system may (or may not) release, as well as regarding the means to follow-up on the system's implementation.
- (d) Equitable. The mechanism shall ensure that claimants have a reasonable access to information sources and advise for them to be able to get involved in the grievances process on fair conditions.
- (e) Transparent. The mechanism shall be transparent in receiving complaints and in its responses to claimants.

Important concepts in the CAF-GEF Accountability Mechanism include:

- Receive and address complaints related to the implementation of projects and programs in a timely and culturally appropriate manner
- Contact information made available on the CAF website and on a project- or program-specific website, when such a website exists, including in local languages <https://www.caf.com/es/temas/a/ambiente-y-cambio-climatico/proyectos/>.
- Work proactively with Complainants and other parties to resolve the complaints or disputes determined to have standing.
- Assessment and investigation of Complainants are independent of teams preparing and supervising projects and programs, transparent, and effective as neutral third parties able to assist in resolving disputes between Complainants and project implementers.
- Keep Complainants abreast of progress with cases brought forward.
- Maintain records on all cases and issues brought forward, with due regard for the confidentiality

- of Complainants' identity and of information.
- Take appropriate measures to minimize the risk of retaliation to Complainants.

As stated in section II.III, this mechanism is in addition to a CAF-GEF financed project specific and locally available option, established early, proportionate to the potential risks and impacts of the project which is established associated with CAF-GEF Project Environmental and Social Safeguard S01. These measures provide stakeholder participation, mitigation of project-related environmental and social impacts, and provide a grievance redress mechanism that is readily accessible, culturally appropriate, and with appropriate confidentiality protections.

#### II.V.1 Administration and Responsibilities

The administrative responsibilities to receive, respond, and deal with complaints are as assigned to the CAF-GEF Project Ombudsperson (OP). The CAF's president of the Committee of Ethics and Integrity shall act as the OP and shall be report to the CAF's Committee of Ethics and Integrity . The OP responsibilities shall include:

- (a) Overall responsibility for the operation of the CAF-GEF Projects Accountability Mechanism.
- (b) Receives, registers, and determines the eligibility of a Complaint.
- (c) Provides information to complainant about the choice of project solving or compliance review.
- (d) Coordinates and delivers information and responses to the Complainant and all relevant parties at each process phase and step in the CEF-GEF Projects Accountability Mechanism.
- (e) When Complaints are eligible and the Problem Solving process has been chosen, manages the process to facilitate dialogue among relevant parties and identify solutions to the Complainant.
- (f) When Complaints are eligible and the Compliance Review process has been chosen, manages the objective review of policy compliance, including as in-country inspections, interviews of people reportedly affected by CAF-GEF financed project and the CAF-GEF financed project proponent, and comprehensive information gathering to provide for a factual determination of the issues raised.
- (g) Prepare and submit reports to the CAF's Committee of Ethics and Integrity with findings and recommendations to promote CAF-GEF financed project compliance with environmental and social commitments as needed.
- (h) Monitor implementation of the Problem Solving and Compliance Review process and any CAF's Committee of Ethics and Integrity decisions on compliance and make monitoring reports available to the Complainant and the public.
- (i) Disseminate and explain the CAF-GEF Project Accountability Mechanism to potentially affected persons, through various means and collaborations, including through project-level stakeholder engagement and grievance mechanisms.
- (j) Ensure that prompt and reasonable time schedules are established and met or approves extensions.
- (k) Conducts biannual external evaluations shall be conducted to assess CAF compliance with the CAF-GEF Accountability Mechanism.

#### II.V.2. Independence and Impartiality

The CAF-GEF Accountability Mechanism and the OP who is responsible for its implementation shall take measures to be an independent, transparent, credible, accessible, and equitable mechanism that provides a predictable process.

The OP is independent of the CAF management units responsible for CAF-GEF financed projects.

The OP shall follow good international principles for investigations, assessments and reviews associated with the CAF-GEF Accountability Mechanism, including:

- Maintain objectivity, impartiality and fairness throughout the investigative process and conduct its activities competently and with the highest levels of integrity.
- Perform its duties independently from those responsible for, or involved in, CAF operational activities and from staff members related to an investigation.
- Investigations will be free from improper influence and fear of retaliation.
- OP staff and consultants will disclose to the OP in a timely fashion any actual or potential conflicts of interest.
- Appropriate procedures will be put in place to investigate allegations of misconduct on the part of any staff member or consultant of OP.
- OP will take reasonable measures to protect as confidential any non-public information associated with an investigation.
- Investigative findings will be based on facts and related analysis, which may include reasonable inferences.
- All investigations conducted by OP are administrative in nature only.

### II.V.3. Confidentiality

CAF and the OP recognizes and protects a party's right to confidentiality. Information disclosure will respect a party's request for confidentiality. CAF is bound by disclosure policies that require the confidentiality of certain business information to be respected. CAF is bound by staff rules which require staff to treat information with discretion and not to disclose information improperly. CAF may not publish information received from parties in the course of a case if disclosure of that material is restricted under CAF disclosure policies.

Associated with the CAF-GEF Project Accountability Mechanism, the OP and CAF will:

- Ensure a Complainant's or party request for confidentiality, including confidentiality of identities.
- Indicate publicly when it has restricted disclosure of information in response to such a request from a party.
- In cases where a Problem Solving case is transferred to the Compliance Review process, confidential information received during the Problem Solving process will not be shared with the Compliance Review process, unless explicit permission to do so is provided by the relevant parties. This is to ensure that participants can engage openly and frankly during the Problem Solving process without compromising their position, should a compliance review later be conducted.
- Maintain records on all cases and issues brought forward, with due regard for the confidentiality of Complainants' identity and of information.

### II.V.2 Complaints

A Complaint to the CAF-GEF Accountability Mechanism may be filed by either: (i) any group of two or more people with a common interest, in the country or countries where the CAF-GEF financed project is

located who has suffered or is likely to suffer direct damage because of a CAF-GEF financed project that is likely to be approved or that is under development; or (ii) a group's duly authorized representative can file the Complaint.

Complaints may be filed by mail, email, telephone, and CAF website (see <https://www.caf.com/es/temas/a/ambiente-y-cambio-climatico/proyectos/>). In remote areas, where access to telecommunication or electronic media is restricted, CAF, in coordination with the CAF-GEF financed project proponent, shall adopt effective alternative mechanisms to allow people to submit their Complaint. Anonymous Complaints are not accepted. However, the Complainant's name will be kept confidential if he or she so requests.

Complaints should include the following information:

- (a) Complainant name, address and other contact information
- (b) If the party lodging the complaint is doing so on behalf of an affected person or community, it must identify on whose behalf the complaint is made. It must also present evidence that it has been requested to present the complaint on behalf of the project-affected people/person.
- (c) Identify and nature of the CAF-GEF financed project.
- (d) Brief statement of the way in which the complainant believes it has been, or is likely to be, affected by environmental and/or social impacts of the project.

Additional Information that will facilitate the review and consideration of the Complaint includes:

- (a) Pertinent facts comprising the damage suffered by or threatened to the affected parties or the non-compliance with CAF-GEF financed project environmental and social commitments.
- (b) Brief description of how the parties have been or are likely to be materially and adversely affected by the CAF-GEF financed project's act or omission and of the rights or interests of the parties that were directly affected.
- (c) Brief description of any actions done by the complainant to attempt to resolve the issues in the complaint.
- (d) Reference to any previous communication (concerning the subjects referred to in the Complaint) between the affected parties and the CAF-GEF financed project proponent or CAF, including to what extent the Complaint issues have been brought to the attention the CAF-GEF financed project proponent and CAF management.
- (e) In case of a Complaint related to non-compliance with CAF-GEF Project Environmental and Social Safeguards, which safeguards are thought to have not been complied.
- (f) In case of a Complaint related to subjects previously submitted to the CAF-GEF Accountability Mechanism, a description of any new evidence or circumstances that explain reconsidering the issue.

Upon receipt of a Complaint, the OP shall confirm such receipt to the complainant.

### II.V.3 Eligibility

The OP will assess the Complaint for eligibility under the CAF-GEF Project Accountability Mechanism, specifically whether the: (i) Complaint specially relates to a CAF-GEF financed project; (ii) Complainant is relevant to project adverse environmental and social impacts or non-compliance with CAF-GEF financed project environmental and social commitments; and (iii) Complainant is (a) any group of two or more people with a common interest, in the country or countries where the CAF-GEF project is located who

has suffered or is likely to suffer direct damage because of a CAF-GEF project that is likely to be approved or that is under development; or (b) a group's duly authorized representative can file the Complaint.. During the eligibility review, the OP may review any relevant documents and consult with the Complainant, CAF staff, and CAF-GEF financed project Proponents.

If the OP decides the Complaint is eligibility, the OP shall inform the Complainant and publish the decision on the CAF website sub-portal (<https://www.caf.com/es/temas/a/ambiente-y-cambio-climatico/proyectos/>). The OP shall inform the Complainant of the Problem Solving and Compliance Review options and establish based upon the Complainant's request which option shall proceed. The OP shall, as applicable, define a Problem Solving Facilitator (PSF) or Compliance Assessment Facilitator (CAF) and prepare the Terms of reference for the selected process.

If the OP decides the Complaint is not eligible or specifically excluded from the CAF-GEF Project Accountability Mechanism (see section II.III Scope), the OP will inform the Complainant and provide the rationale for the decision.

#### II.V.4. Problem Solving Process

The Problem Solving process is intended to help: (i) project affected stakeholders and others jointly resolve concerns, grievances and disputes; (ii) improve environmental and social outcomes for local communities and other stakeholders affected by CAF-GEF financed projects; and (iii) CAF respond to the concerns of CAF-GEF financed project stakeholders, in particularly women, disadvantaged and vulnerable groups, which is a key aspect in managing environmental and social risks and impacts.

The Problem Solving process is intended to supplement proactive stakeholder engagement and grievance redress mechanisms established in CAF-GEF financed project specific safeguard instruments implemented by CAF-GEF financed project Proponents. Thus the suggested first method for CAF-GEF project stakeholders with concerns about impacts should be the project stakeholder participation and grievance redress mechanisms established in the project specific environmental and social evaluations process, such as the Environmental and Social Management Plan, in CAF-GEF Project Environmental and Social Safeguard 01.

Engaging in the Problem Solving process is a voluntary decision and requires agreement, at a minimum, between the complainant and CAF-GEF financed project proponent. The approach is intended to provide a process through which parties may find mutually satisfactory solutions and ensures equitable treatment of participants in the process.

The Project Solving process will start with the designated Problem Solving Facilitator (PSF) performing a preliminary review to assess the potential for problem solving related to the complaint. As part of this preliminary review, the PSF may request additional information from the complainant or other applicable stakeholders and discuss potential options and outcomes. The preliminary review would consider as applicable: (i) any former action or good faith initiative aimed to solve the problems with the CAF-GEF project Proponent/implementer and or with CAF; (ii) whether the complainants and other interested groups are responsive to the problem solving strategies; and (iii) whether the problem solving implementation is appropriate is likely to produce positive outcomes and may help in addressing undesirable or, subsidiary effects caused by the CAF-GEF financed project.

If the preliminary review suggests a reasonable potential for the problem solving process to succeed then the PSF will identify a proposed plan (approach) for dialogue among the complainant and other applicable

stakeholders. The proposed plan will be tailored to the needs of the complainant and stakeholders. Initially options may be to refer the complainant to CAF-GEF financed project grievance mechanism, propose more direct action by the CAF-GEF financed project Proponent to resolve the grievance/dispute, or propose further assessment and engagement by CAF staff with the complainant and other stakeholders to determine jointly the best way to resolve the grievance/dispute. Potential other options for consideration in a proposed problem solving plan may include: facilitation and information sharing, joint fact-finding, stakeholder dialogue and negotiation to reach an explicit agreement following a procedure which is acceptable to applicable parties, mediation and conciliation to facilitate an agreement process, or using traditional and customary practices (like observers, witnesses, and testifiers or advisors or mediators) to facilitate the agreement process.

The PRF will develop and present to the complainant a description of the proposed problem solving plan and a listing of the complainant's choices, including agreement to proceed, request a compliance review, request further dialogue on the proposed plan, or decision to not proceed with the proposed plan. If there is agreement, then the problem solving process will proceed. If the complainant requests a compliance review or not to proceed with the problem solving process or one of the other key parties decides not to pursue the problem solving process, the PRF should document the outcome and inform the OP of the discussions with the complainant. The OP will close the case and prepare a report which will be published on the CAF website. <https://www.caf.com/es/temas/a/ambiente-y-cambio-climatico/proyectos/>

The primary objective of the problem solving process is to address the issues raised in the complaint a way that is acceptable to the parties. The problem solving process should continue as long as the complainant and stakeholders believe it is beneficial and there is reasonable belief that some form of agreement can be reached in a reasonable time period, or until agreement is reached. If one or more of the key stakeholders decide to leave the process, the OP will decide if and how the process will continue or end.

When the problem solving process has been concluded, with or without any agreement, the PSF reports to the OP. The report should summarize: actions taken and decisions made and the agreements, if applicable, by the parties; and if applicable an implementation plan to solve the problematic subjects and an associated monitoring plan. The implementation plan shall be executed by the pertinent interested parties.

The OP shall prepare a final report with a copy to the complainants, the CAF-GEF finance project Proponent, CAF staff assigned to the project, and CAF's Committee of Ethics and Integrity . The report shall be published in the CAF-GEF website subportal <https://www.caf.com/es/temas/a/ambiente-y-cambio-climatico/proyectos/> .

Any final report shall maintain confidentiality about confidential information, and basic information about the identity of complainants if requested by the complainant.

If any agreements were established as part of the problem solving process, the OP will monitor the implementation of such agreement and publicly disclose the results on the CAF-GEF website subportal <https://www.caf.com/es/temas/a/ambiente-y-cambio-climatico/proyectos/>.

#### II.V.5. Compliance Review Process

The Compliance Review process is intended to assess whether: (i) CAF has complied with the CAF-GEF Project Environmental and Social Safeguard policies and procedures designed to safeguard people and the environment; and (ii) any noncompliance has contributed, or may contribute in the future, to the harm



described in the complaint. By providing an independent and impartial assessment of claims about harm and related non-compliance with CAF-GEF Project Safeguard policies, the process provides a specific mechanism for project-affected people, including women and those disadvantaged or vulnerable. The compliance review process should also help promote more inclusive and sustainable development and contribute to institutional learning and help improve development effectiveness of CAF-GEF financed projects.

The OP shall prepare a Terms of Reference (TOR) for the Compliance Review, which should establish scope, methodology, estimated review time frame, budget, list of the available information, the confidentiality requirements, and recommendations for interviews and site visit requirements.

The Compliance Review Facilitator (CRF), selected by the OP, will conduct the Compliance Review in accordance with the TOR and within its time frame. The CRF shall, as needed, request additional oral or written information from the Complainant and any relevant party, perform site visits, and conduct meetings/interviews with the Complainant, CAF-GEF financed project proponent and other stakeholders. The CRF will request CAF management's opinion on the Complainant's claims with respect to harm or potential harm and compliance with CAF-GEF Project Environmental and Social Safeguards. The CRF shall undertake the review in a manner to ensure the accuracy and completeness of available information, and independence and impartiality in the review.

Upon completion of the compliance review, the CRF shall prepare a Compliance Review Report which shall include; (i) a summary with the relevant facts, the positions of the interested parties with respect to the problematic subject of the Complaint and the activities implemented during the Compliance Review; (ii) describe the findings of the Compliance Review which shall be limited to determining whether or not any CAF action, or failure to act, in respect of the related CAF-GEF financed project have involved one or more breaches of CAF-GEF Project Environmental and Social Safeguards and procedures; (iii) in case the Compliance Review Report concludes that any CAF action, or failure to act, in respect of the related CAF-GEF financed project have involved one or more breaches of CAF-GEF Project Environmental and Social Safeguards and procedures, recommend: (a) corrective measures to processes or procedures within CAF's responsibilities; (b) measures to monitor the implementation of the changes mentioned above, including the recommended responsible person or entity; (iv) include copies of the original Complaint and of the responses of the relevant to the Compliant; and (v) include a list of supporting documentation of the investigation. The Compliance Review Report may not recommend the award of compensation or any other benefits to the Complainant, affected persons or groups, with the exception of what is expressly considered in the CAF-GEF Project Environmental and Social Safeguards.

The CRF and OP shall take measures to ensure the impartiality of the Compliance Review Report. This shall include as applicable: verifying that all the information relating to the complainant has been verified with such party, and recommendations and findings shall be related only to the information pertinent to the referred Complaint and shall be impartial.

The Compliance Review Report shall be submitted by the OP to the Director of Sustainability, Inclusion and Climate Change of CAF (DSICC-CAF) . DSICC-CAF shall review the Compliance Review Report and prepare, if desired, a CAF Management Response to the Compliance Review Report.

The Compliance Review Report and DSICC-CAF Response will be submitted to CAF's Committee of Ethics and Integrity . The CAF's Committee of Ethics and Integrity shall decide whether or not to accept or modify the findings and recommendations presented in the Compliance Review Report. This may include specific remedial measures and monitoring plans, including relevant timelines and reporting

requirements from relevant CAF units. Any decision made by CAF's Committee of Ethics and Integrity shall be immediately copied to the OP.

The Compliance Review Report, the CAF Management Response, and the decision by CAF's Committee of Ethics and Integrity shall be communicated to the complainants and published on the CAF-GEF web sub-portal <https://www.caf.com/es/temas/a/ambiente-y-cambio-climatico/proyectos/>.

In cases where CAF is found to be in compliance, the OP will close the Compliance Review process. In cases where the CAF's Committee of Ethics and Integrity establishes specific remedial measures to be implemented by CAF management, CAF shall undertake such remedial measures.

When CAF completes the remedial actions to bring the project into compliance, OP will close the case.

CAF's Environmental and Social Risks's Management Unit (UGRAS) will monitor the implementation of the remedial actions approved by the CAF's Committee of Ethics and Integrity, shall report on such implementation to the DSICC-CAF and to OP, at least once a year, and will be published on the CAF-GEF web sub-portal <https://www.caf.com/es/temas/a/ambiente-y-cambio-climatico/proyectos/>. The OP shall make public the current status of all compliance cases, including the monitoring phase.

Any report shall maintain confidentiality about confidential information, and basic information about the identity of complainants if requested by the complainant.

#### II.V.6. Non-compliance of Safeguards

Related to all CAF-GEF financed project, the CAF-GEF financed project proponent shall set establish and implement procedures as required to monitor and follow-up pertaining to environmental and social commitment and to measure their effectiveness. These measures and their results shall be monitored by CAF as part of the CAF project team supervision during the project execution stage. This oversight shall be adapted and shall be proportional to the project's potential environmental and social risks and impacts and to the CAF-GEF financed project-specific safeguards compliance requirements. The project Proponent shall document follow-up outcomes and shall identify necessary changes and, as necessary, associated adaptive measures in a modified version of management programs and plans or corrective and preventive actions. The project proponent shall perform those corrective and preventive actions and, to ensure their effectiveness, shall monitor them over the following monitoring cycles.

If the CAF-GEF financed project proponent fails to comply with commitments as established in the CAF-GEF Environmental and Social Safeguards and in the CAF-GEF financed project legal agreements entered into with CAF, then CAF shall advise the project proponent and require it to proceed to comply with these safeguards and requirements. If the project proponent continues to not correct the non-compliance, CAF shall apply corrective measures as appropriate, including temporarily suspending the project.

This suspension shall be lifted if the project proponent duly complies with the issues being raised within a reasonable period of time to the satisfaction of the CAF. If, ultimately, the project proponent refuses to comply with the CAF requirements, then CAF may suggest the definite suspension of the project, or some other corrective actions as appropriate. The latter shall be submitted to the OP given its role in CAF-GEF Accountability Mechanism, along with an accompanying report. The report should be published on the CAF-GEF website subportal <https://www.caf.com/es/temas/a/ambiente-y-cambio-climatico/proyectos/>.